

# Our Service Promise

## General Price List

Prices Effective: January 1, 2024



[OConnorMortuary.com](http://OConnorMortuary.com)



**Our Laguna Hills Location on  
Alicia & Paseo de Valencia**

25301 Alicia Parkway, Laguna Hills 92653

## Family Owned and Operated since 1898

At O'Connor Mortuary we believe in the value of creating healing and meaningful ceremonies. For over a century, we have been helping families during the most difficult time in their lives.

This passion for helping families is the heart of our company. As we continually think about what we can do to better serve each family, we developed our core purpose statement...

Healing Hearts, Inspiring Trust, and Comforting Souls

This purpose captures our focus on what truly matters.

O'Connor Mortuary is honored to be a member of Selected Independent Funeral Homes, an exclusive group of independent, locally-owned funeral homes, whose common interest is the pursuit of excellence in service to families and individuals.



O'Connor Mortuary has been caring for Southern California since 1898. For over 125 years, families from all faiths have relied on us for compassionate care, modern amenities, and personal attention. We appreciate this opportunity to serve you.



**Joseph G. Fitzgerald**  
CEO/CFO



**Charles A. Ricciardi**  
President



**Jeff E. Turner**  
Vice President

These prices are effective January 1, 2024 and are subject to change without notice. The goods and services shown below are those we provide to our customers. Please bear in mind that in addition to the items you choose, all funeral arrangements will include a charge for our basic services and overhead. If legal or other requirements mean you must buy any items you did not specifically choose, we will explain the reason in writing on the statement we provide describing the funeral goods and services you selected. Our policy requires accounts to be paid at the time of the arrangement conference. We accept personal checks, Visa, Master Card and Discover for at need cases. On funded pre-arrangements, we accept checks only, made payable to the insurance company underwriting the policy.

Prior to drafting any contract for goods or services, the responsible party or the decedent's survivor who is handling funeral arrangements is entitled to receive a copy of any preneed agreement in possession of the funeral establishment that has been signed and paid for, in full or in part, by or on behalf of the decedent.

For more information on funeral, cremation or cemetery matters, contact:

Department of Consumer Affairs  
Cemetery & Funeral Bureau  
1625 North Market Blvd.,  
Suite S-208  
Sacramento, CA 95834  
(800) 952-5210  
(916) 574-7870

[OConnorMortuary.com](http://OConnorMortuary.com)



## We Believe in the Gift of Ceremony

*Every relationship is made up of unique connections and memories that are worthy of a special place and time for remembrance. At O'Connor, we are experts at creating ceremonies that uniquely honor your loved one and the connection you shared.*



Your experience at O'Connor Mortuary is rooted in our deep belief in connecting with the hearts of the families we serve. By sharing the true story of your loved one with us, we learn how to help you share that legacy uniquely through ceremony and care.

Whether you choose a viewing, visitation, funeral ceremony, memorial ceremony, or attended cremation, we are here to give you an experience that uniquely helps you tell the story of your loved one.

We believe in the power of story, in the power of legacy, and we are here to help you tell it.



877.872.2736

# Services, Facilities & Equipment

## 1. Administrative and Professional Services of Funeral Arranger and Staff.....\$3,225

This is a basic fee that we charge every family for our professional service in assisting them with their preferences. It includes a proportionate share of our overhead required to serve the public. Our charge includes but is not limited to consultation with the family, administrative and clerical services, preparation of the death certificate for certification of the attending physician or coroner, consultation with cemetery or common carrier, our availability 24 hours a day to bring your loved one into our care at O'Connor Mortuary - Laguna Hills and to answer questions you may have. This fee also includes placement of obituary notices on-line at [www.oconnormortuary.com](http://www.oconnormortuary.com). This fee for our basic services and overhead will be added to the total cost of the funeral arrangements you select. (This fee for our basic services and overhead is already included in our charges for direct cremation, direct burial, forwarding remains and receiving remains).

Priority Filing Fee ..... \$350

## 2. Transfer of Deceased (25-mile radius)..... \$550

\*Local Area - 25-mile radius; for distances over 25-mile radius there will be a \$5 per mile fee.

## 3. Professional Embalming.....\$595

Except in certain special cases, embalming is not required by law. Embalming may be necessary, however, if you select certain funeral arrangements, such as a funeral with viewing. If you do not want embalming, you usually have the right to choose an arrangement that does not require you to pay for it, such as a direct cremation or immediate burial. Embalming will be performed at O'Connor Mortuary - Laguna Hills.

## 4. Professional Care

(All professional care is performed at O'Connor Mortuary)

Dressing, Cosmetology and Casketing ..... \$300

Post Autopsy or other Restorative Care ..... \$385

Refrigeration and Care for your loved one while at our facility ..... \$895

Custodial Care ..... After 7 days, \$50 per day

Use of Care Center for Medical or Ceremonial Purposes (2 Hour Maximum)..... \$490

## 5. Facilities for Viewing..... \$570

Use of the O'Connor Mortuary - Laguna Hills or outside facility, necessary equipment and staff for visitation (Includes 2 hours)

A 6% inflation protection has been included in all advance plans. This elected inflation protection protects the next of kin or responsible party from being responsible for the annual increases on the costs selected for the life of the contract with O'Connor Mortuary. If the inflation protection is declined, the next of kin or responsible party will be responsible for the price difference between the advance funeral plan agreement price and the current retail price when services are rendered.





Weekend & Holiday Service Fee ..... \$500  
Additional charge for Saturday, Sunday and Holiday Service

## 6. Facilities for Funeral Ceremony ..... \$995

This service includes our charge for the use of the O'Connor Mortuary - Laguna Hills facility, necessary equipment and staff for the coordination of the ceremony. Graveside services are included on the same day.

## 7. Facilities for Memorial Ceremony ..... \$995

This service includes our charge for the use of the O'Connor Mortuary - Laguna Hills facility, necessary equipment and staff for the coordination of the ceremony. Graveside services are included on the same day.

## 8. Ceremony at Church or Other Venue and Graveside (Same Day)..... \$895

Includes the mortuary staff and necessary equipment for the coordination of the ceremony.

## 9. Graveside Ceremony Only ..... \$795

Includes the mortuary staff and necessary equipment for the coordination of the ceremony. Sound system available upon request and subject to availability.

To view our pricing online, please visit our website at [OConnorMortuary.com](http://OConnorMortuary.com) Or call (877) 872-2736 to speak to a professional who can assist you.

## 10. Automotive Equipment Within the Local Area

\*Hearse..... \$550

Limousine: 8 to 10 Passenger Vehicle; includes 4 hours ..... \$700  
(Additional Hours - \$175 per hour)

Transportation service greater than 10 passengers..... Quote

\*Utility Vehicle: ..... \$310

Vehicle utilized for the local transfer of flowers, plants, service related equipment and memorial products the day of service

(\*Local Area - 25-mile radius; for distances over 25-mile radius there will be a \$5 per mile fee.)



877.872.2736



# Serving Our Veterans

## Honoring Those Who Protect Our Freedom

*"As we express our gratitude, we must never forget that the highest appreciation is not to utter words, but to live by them."*

*John Fitzgerald Kennedy*

We believe that it is our responsibility to honor the sacrifices and celebrate the achievements of our Veterans. That's why O'Connor Mortuary offers the most comprehensive options to pay tribute to the life of a veteran.

## Why more families trust O'Connor Mortuary with Veteran Services

We are known in our community as experts when it comes to planning military services. We offer various service plans and memorial products that include features and tributes to honor a veteran's unique role.

We are pleased to be able to help you navigate and take advantage of the benefits that apply to your situation.

We will assist in completing all applications for benefits to which a veteran and their family are entitled to and eligible for including:

- Securing an American flag
- Receiving military honors
- Obtaining a headstone/marker
- Receiving monetary burial benefits and transportation, if applicable



# Memorial Products



## Our Caskets

We offer many styles and prices of caskets from which to select. Since many caskets vary in quality and construction, we offer the following to assist you in making an informed decision.

### The two basic types of caskets are:

#### Protective

These caskets are designed by the manufacturer to resist the entrance of air, water and other outside elements. They may be constructed of varying gauges of bronze, copper or steel.

#### Non-Protective

These caskets are not designed by the manufacturers to resist the entrance of air, water and other outside elements. They may be constructed of hardwood or wood products covered with fabric. A complete price list will be provided at the mortuary.

#### Price Range for:

Caskets ..... \$1,195 to \$13,195  
Alternative Containers ..... \$85 to \$795



## Outer Burial Containers (Vaults)

A complete price list will be provided at the mortuary.

#### Price Range for:

Vaults ..... \$730-\$7,765  
Urn Vaults ..... \$150 - \$650



## Our Urns

For those who select cremation, we offer urns in a variety of styles and prices from which to choose. A complete price list will be provided at the mortuary.

#### Price Range for:

Urns ..... \$125 to \$3,000

Price for Temporary Plastic

Cremated Remains Container ..... \$25

# Memorial Products & Event Enhancements

Please consult with our professionals for pricing and more information.



## Reception and Catering:

We provide many options for receptions and catering. Please consult with our professionals for more information.



## Memorial Stationery:

We have a full assortment of memorial stationery options including memorial folders, prayer cards, register books, book marks, and reception sign-in boards.



## Floral Tributes:

A selection of flowers is available through the mortuary and on our website.

Ranging from..... \$6.50-\$1,200



## Transportation:

Shipment Container .....\$325

\*Required by Airlines

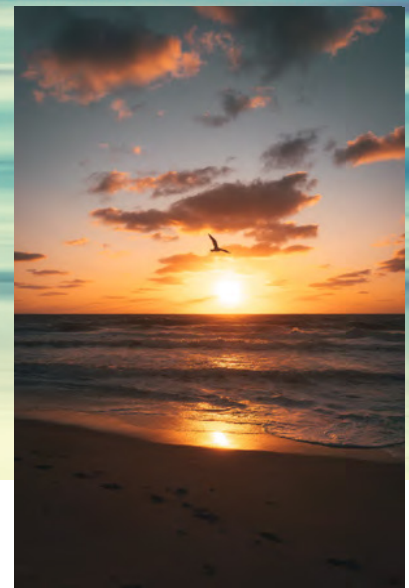
Combination Shipping Unit.....\$425

Ziegler Case .....\$775



## Flag Cases:

Starting at .....\$150



## Scatter at Sea:

We charter a special boat for your family and friends to take out to the place of scattering. On board families often toast to their loved one, place flowers on the water, share memories and say goodbye. We have special urns designed for this unique ceremony that can scatter the remains or eco-friendly vessels that slowly sink and biodegrade over time. Please consult with our professional for more information.



## Crucifix or Cross:

Starting at ..... \$20



## Memorial Markers:

Starting at .....\$685

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Or call (877) 872-2736 to speak to a professional who can assist you.





### Photo Enlargements

Photo enlargements become a focal point at your ceremony. They are a beautiful way to showcase your loved one at their best.



### Musicians

Incorporating live music in your ceremony is a memorable and touching way to pay tribute to their favorite pieces. Options include a harpist, bagpiper, bugler or guitarist.



### Certified Celebrants

A Celebrant will meet privately with your family to capture the legacy of your loved one and share it at the ceremony in a unique & healing story.



**Urn Ark Complimentary when used at O'Connor Mortuary. \$550 when used offsite**

We provide many options for receptions and catering. Please consult with our professionals for more information.



### Butterfly Release Dove Release

The release of a butterfly or dove at your loved one's ceremony is a serene and beautiful tribute symbolizing the transition that has taken place.



### Motor Escorts (minimum 2)

- Standard Local Ride Area
- Includes 3 Hours
- Additional Fees on Weekends



### Memorial Video Tribute

A professional coordinates a quality slide show of your loved one, set to the music of your choice. A tribute like this is a great way to share your favorite moments.



### Filming of Service

A professional videographer will film the different elements of your ceremony and create a touching keepsake video for your family.



### Webcasting of Service

Webcasting the ceremony allows for your friends & family unable to attend to watch the service as it happens from anywhere in the world.

- Includes 1 copy of service
- Additional copies are available for a fee

# Trusted Cremation Options



## Higher Standards

Our family philosophy is to set standards that exceed the State requirements and those of other cremation providers. We require all of our families to provide a recent color photograph for positive means of identification of your loved one.

## Direct Cremation.....\$3,185 to \$3,270

Includes: Adjusted administrative and professional services of the funeral director and staff, transfer of your loved one to O'Connor Mortuary - Laguna Hills, refrigeration, use of our crematory for cremation and processing of the cremated remains. This charge does not include memorial products, use of our facilities, equipment and staff for viewing and /or service or cash advance items. If you want to arrange a direct cremation, you can use an alternative container. Alternative containers encase the body and can be made of materials like fiberboard or composite materials (with or without an outside covering). The containers we provide are cardboard or fiberboard.

Direct Cremation with  
container provided by family..... \$3,185

Direct Cremation with  
cardboard container..... \$3,270

Direct Cremation without  
container or casket..... \$3,185

\*Cost of Casket or Container is extra

## Our Crematory and Our Care

We own and operate our own crematory at our Laguna Hills facility for the exclusive use of the families we serve. Once your loved one is in our care, they remain in the sanctity of our facility until the urn is returned to the family or delivered to the service location.

## Cremation Related Services

Attended Cremation ..... \$385

Attended Processing..... \$385

Priority Filing Fee ..... \$350

If cremation or burial within 5 days or less.

Preparation for Viewing ..... \$895

*Includes embalming, dressing, cosmetics & casketing*

Cremation and Processing of cremated remains..... \$495

*Other than Direct Cremation*

Delivery of cremated remains in urn or  
suitable container ..... \$155

*Local Area Only*

Shipment of cremated remains..... \$275  
*via U.S. Mail or common carrier (airfare extra)*

Certified (Un-attended) Scatter at Sea ..... \$325

Certified (unattended, privately scheduled)  
Scatter at Sea ..... \$650

Private Charter for attended scatter at sea,  
up to 8 guests from Dana Point Harbor ..... Quote

Private Charter for attended scatter at sea,  
more than 8 guests from Dana Point harbor or  
different harbor ..... Quote



# Minimal Care Charge



## Forwarding Remains to Another Mortuary .....\$4,245

Includes adjusted administrative and professional services of the Funeral Arranger and staff, transfer of your loved one to O'Connor Mortuary - Laguna Hills, embalming, dressing, cosmetics, casketing and transportation to Orange County Airport. This charge does not include any additional services, memorial products, or cash advance items (airfare extra).

Preparation of unembalmed remains  
for forwarding ..... \$350

## Forwarding Outside the United States ..... \$540

Due to coordinating and filing the required paperwork with embassies and consulates, there is an additional service charge for this type of arrangement. This charge does not include our staff and procurement vehicle. In some instances, there are extraordinary requirements where additional charges may be added. This charge does not include the consulate and/or other governmental required cash advance fees for the transfer.

## Translation Fee .....\$300

## Receiving Remains from Another Mortuary ..... \$2,800

Includes adjusted administrative and professional services of the funeral director and staff and transportation from Orange County Airport.

## Immediate Burial .....\$4,245 - \$5,540 (Burial without ceremony)

Includes adjusted administrative and professional services of the Funeral Arranger and staff, transfer of your loved one to O'Connor Mortuary - Laguna Hills, care and preparation of your loved one for burial and use of hearse for delivery only to local cemetery at mortuary's convenience. This charge does not include any additional services, memorial products, or cash advance items.

Immediate Burial with Casket purchased separately from  
Mortuary or Provided by Family ..... \$4,245

Immediate Burial using Doeskin Oval Cut  
Top Casket..... \$5,540



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our website at [OConnorMortuary.com](http://OConnorMortuary.com)  
Or call (877) 872-2736 to speak to a  
professional who can assist you.

## Healing Hearts

*Creating unique ceremonies that honor your loved one can be one of the first steps on the road of healthy grief.*

## Inspiring Trust

*We have been family owned and operated since 1898. We hold ourselves to the highest standards and promise excellence to every family we serve.*

## Comforting Souls

*Adding that extra touch, watching over every detail, and caring for your loved one helps us bring you peace at this difficult time.*



**Laguna Hills Chapel & Crematory**  
25301 Alicia Parkway  
Laguna Hills, CA 92653 | FD 1293  
949.581.4300

**Irvine Arrangement Center**  
4010 Barranca Parkway, Suite 200  
Irvine, CA 92604 | FD 1818  
949.296.1010

**San Juan Capistrano Arrangement Center**  
31920 Del Obispo, Suite 270  
San Juan Capistrano, CA 92675 | FD 1916  
949.325.0143

877.872.2736



OConnorMortuary.com